



## CAREER OPPORTUNITY

**POSITION:** Rooms Quality – Rooms Quality Attendant, Part Time  
**LOCATION:** Delta Vancouver Suites  
**REPORTS TO:** Executive Housekeeper  
**POSTING DATE:** February 7, 2012      **CLOSING DATE:** February 28, 2012

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### ***QUALIFICATIONS:***

- Strong knowledge and understanding of the Housekeeping process
- Good physical condition, as position is physically demanding
- Must have excellent interpersonal, communication and guest service skills
- Team player and a self-starter, able to work independently and effectively as required
- Must be willing to work a flexible schedule, including evenings and weekends – a combination of Rooms Quality Attendant and Houseperson shifts, as necessary to meet guests' and team members' needs
- Awareness and use of environmentally sound practices
- Ability to work effectively in an innovative and multi-tasked environment
- Ability to lift 50 pounds and have the flexibility to perform houseperson duties

### ***RESPONSIBILITIES:***

- On a rotating shift basis, perform tasks that impact the rooms Stayover Process. This includes all activities from moment of guest arrival into the room through final departure
  - Observe and follow the established Emergency Fire & Health & Safety procedures and to work in a prudent and safe manner.
  - Provide assistance at all times, ensuring the guest with an exceptional level of service and quality
  - Ensure all aspects of a room are in working order and that the room is cleaned to the highest quality standards
  - Support and embrace the team concept whereby teams will work together as a unit for assigned floors or areas
  - Ensure that the Hotel is maintained to the highest standards, and that work is always performed in professional manner
  - Follow established Key Services Standards
  - Observe and follow the established emergency Fire & Health & Safety procedures and to work in a prudent and safe manner.
  - Qualified women and people with disabilities are particularly encouraged to apply for this position.
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*The Hotel is committed to employment equity throughout all levels of the organization.  
Recruitment process must seek out candidates from under-represented designated groups.  
Contact a representative of the People Resources Department for details.*

### **Please send your resume in confidence to:**

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Director, People Resources  
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